



Vision...Focus...Clarity
2007

Excellence at Work

DC OFFICE OF TAX AND REVENUE TAPS V-TECH FOR 4TH YEAR IN A ROW

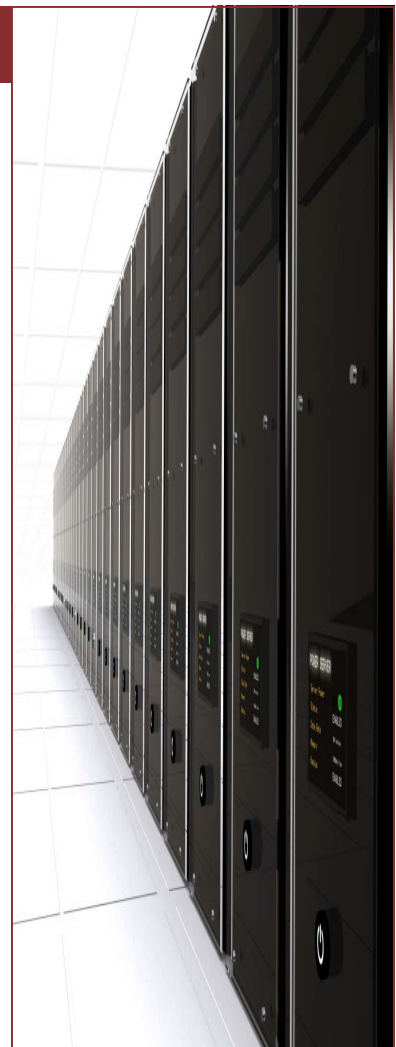
During peak tax return processing periods, V-Tech is called upon to provide short-term supplemental staffing for the processing of tax returns from the citizens of the District of Columbia. Through detailed workflow analysis, our people support timely completion of all aspects of tax return processing for citizens of the District of Columbia. V-Tech has provided this support for the past four years.

V-Tech Staff support the Accounting Unit by monitoring, reconciling, verifying and systematically inputting all tax revenues collected by and wired to the District of Columbia. We also ensure all payments collected are processed and all postings are reconciled to the original deposit, and suspended batches and payments are corrected.

V-Tech staff have received multiple commendations and recognition for quality service and superior performance. V-Tech President, Victor P. Holt, said, "We are pleased to be able to support the District in this important endeavor, and we recognize the significance of the work we are performing for the people of the District."

REALDIALOG PILOT IN ONR

The Office of Naval Research will be launching a pilot of RealDialog this spring. V-Tech is proud to offer this distinguished research facility access to artificial intelligence to bring new levels of efficiencies to their research. Because RealDialog can understand the actual intent of a question, it responds to questions with an exact and immediate answer or provides the specific place in a document or web page where the answer resides.



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SPECIAL POINTS OF INTEREST

- What does "Excellence at Work" mean to you?
- CLASS ACT refresher
- Make a difference in the community and support National Youth Service Day!



V-TECH PARTNERS WITH DELOITTE

V-Tech Solutions has been approved to participate in Deloitte's Federal Small Business Program. This program is an integral part of Deloitte's business strategy. The company recognizes the economic importance of teaming with small businesses to compliment its services and to offer Deloitte clients the necessary comprehensive and innovative solutions that small businesses provide. Deloitte is the only major professional services organization with the combination of consulting, financial advisory, tax and audit capabilities needed to cover all the bases of complex federal projects.



V-Tech would like to thank Frederick Hammond, Director of Corporate Relations, for uncovering this opportunity.

"Excellence at Work matches our practices with our potential."

C.L.A.S.S. ACT

COURTESY – Be courteous at all times

LISTEN – Listen carefully to what the other person is saying

ASK QUESTIONS – Ask specific questions; get detailed understanding of wants & needs

SOOTHE – Overcome any anger or hostility

SOLVE – Work to find a "win-win" solution

APOLOGIZE – Apologize for any inconvenience, difficulty or problems; take responsibility

CONTROL – Be positive and in control of the situation

THANK – Thank the customer for giving us the opportunity, allowing us to improve our performance, or bringing the problem to our attention

V-TECH SCHOLARSHIP GIVES BACK TO DC

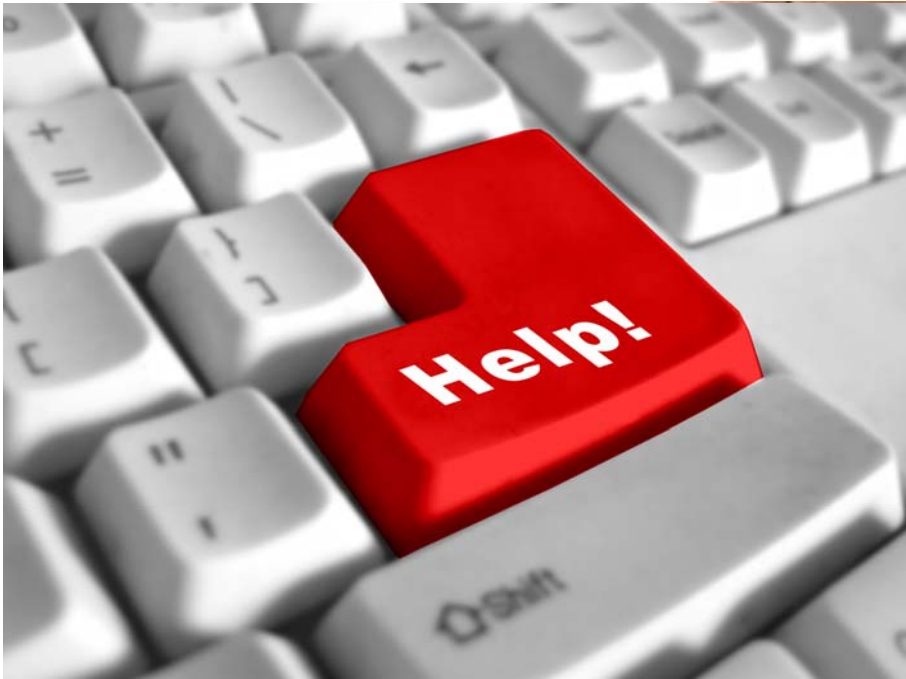
V-Tech Solutions, Inc. is committed to partnerships between educational institutions and communities to promote learning, academic performance, and workforce preparation for the youth of Washington, DC. Victor Holt, President & CEO of V-Tech Solutions is an alumnus of McKinley Technology High School and sits on the Board of the McKinley Technology High School Foundation. Mr. Holt sought to create a memorial scholarship in honor of his sister, Denetrious Holt. V-Tech Solutions, Inc. gifted \$10,000.00 to the McKinley Technology High School Foundation (the Foundation) in 2007 in order to empower 2 students with financial resources to alleviate some of the financial burden associated with upcoming college tuition and fees.



In addition, students will also gain professional experience through a 6-week internship at V-Tech's corporate headquarters. The purpose of the internship is to expose students to the day-to-day workings of a technology company. Students will be granted the opportunity to participate in real projects that involve V-Tech's public and private sector clients. The objective is to provide genuine experience that the students can use to build their professional resumes and portfolios.

SUPPORT NATIONAL YOUTH SERVICE DAY

The 19th annual National & Global Youth Service Day (N&GYSD), the largest volunteer event in the world, will be held April 20-22, 2007. Thousands of District youth will join hands with millions of young people across the globe in the name of service. V-Tech Solutions has donated refreshments to the Carver Hall Family Strengthening Center to support their event scheduled for April 21, 2007. Through diverse and innovative programming the center offers the residents of the Anacostia community the benefits of personal growth and image transformation through personal, one-on-one mentoring, seminars, workshops and other outreach experiences.



V-TECH PARTNERS WITH ASTUTE SOLUTIONS

V-Tech Solutions has partnered with Astute Solutions as the premier VAR of RealDialog™ and ePower Center™ to Federal, State and Local Governments. Partnering with Astute Solutions and utilizing RealDialog™ and ePowerCenter™ enables us to offer more advanced, complete solutions to our clients and augments our existing Contact Management service offerings.

ePowerCenter is an award-winning contact center automation solution specifically designed to address the unique needs of a B2C contact center. It provides all the functionality needed to ensure high-touch, high-quality interactions in a multi-channel, consumer-focused environment. Moreover, it provides the rich user interface contact center agents need, in a zero footprint, fully-translatable, browser-based software solution.

RealDialog is an automated, web-based self service solution that engages users in interactive, text-based conversations to precisely answer their questions. It is the only self service system that truly understands and interprets intent in order to deliver the right information to the right person at the right time.

Astute Solutions helps Global 1000 companies and other leaders in their industry attract and retain quality customers through effective customer interaction solutions. The PowerCenter Family of Products has received numerous achievements and award recognition from the customer care and technology community including: the 2001 Product of the Year Award from Customer Inter@action Solutions Magazine, placement on INC500 and Deloitte and Touche's Fast 500 and four consecutive Users Choice Awards.



UPCOMING TRAINING

SalesForce.com Project & Issue Management.

Project and Issue Management helps organizations keep their projects on track without making the lives of team members more complicated. This basic application provides a central location for managing the key aspects of projects, including their status and target completion dates.

Separate Issues and Contacts tabs keep key information within easy reach. Your team can log issues as they arise, prioritize them, and update their status as appropriate. Built-in reports let you see open issues by project, projects by stage, and many other categories.

V-Tech Project Managers are required to escalate issues to the VP of CRM Services for issue mitigation and resolution by the necessary members of the senior and Executive team.

Please email sjnobaptiste@v-techsolutions.net for access and an updated training schedule.

For an automated presentation on the system please access the following link.

CERTIFICATIONS

V-Tech wants to remind all of our IT professionals to remain mindful of their certifications and potential expiration dates. Ask yourself the following questions:

- When is my certification due to expire?
- Do I have to take any new classes to renew or remain current?
- Do I need to contact V-Tech's security officer about any changes in my certifications?
- Do I need to contact HR.

For more information, please contact dholt@v-techsolutions.net

ABOUT V-TECH

At V-Tech Solutions, Inc. "Excellence at Work" is the state or quality of excelling. It is at the core of all we do. This equates to delivering our best everyday to our clients-being better tomorrow than we were yesterday. Excellence at Work matches our practices with our potential. V-Tech Solutions, Inc., (V-Tech) is an emerging Information Technology (IT) and Professional Services company.

We focus on Helpdesk, Call Centers and Customer Contact technologies. Our client base consists of DC Government, Commercial, Federal, Civilian, Defense Agencies, and State and Local governments. Our enthusiastic organization is devoted to

customer service, innovative, and focuses on new trends, markets and technologies. V-Tech has cultivated this spirit by creating an organization comprised of dedicated individuals who believe that the success of V-Tech and of our clients is a team effort.



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PLEASE
PLACE
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